



**Student Archivists at Work:
New Models for Community Outreach
and Disaster Response**

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May 26, 2018

Hurricane Harvey Relief Effort

- Project Origins
- Project Tasks
- Project Takeaways
- Potential Futures

Project Origins

- Heritage Emergency National Task Force (HENTF), partnership between FEMA and the Smithsonian Institute
- Public Assistance (PA) provides federal disaster assistance to nonprofits and government entities. HENTF Liaison helps institutions navigate PA
- Team of graduate students assembled at the UT Austin School of Information



See more on [project origins](#)

Project Tasks: Social Media Monitoring

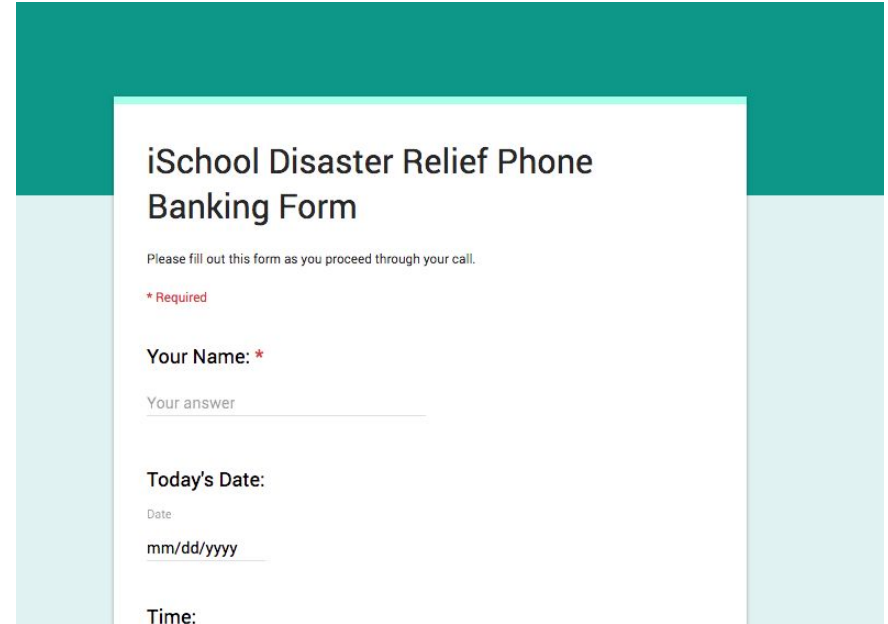
- Conducted in weeks prior to phone banking effort
- Designed to triage institutions that could require most urgent assistance

Institution Name	Address	City	State	Zip Code	County	Phone Number	Institution Website	Twitter
Naranjo Museum of Natural History	5104 S 1st St	Lufkin	TX	75901	Angelina	(936) 639 3466	http://naranjomuseum.com	https://twitter.com/naranjomuseum
Texas Forestry Museum	1905 Atkinson Drive	Lufkin	TX	75901	Angelina	(936) 632-9535	treetexas.com	https://twitter.com/TXForestryMus
The History Center	102 N. Temple	Diboll	TX	75941	Angelina	(936) 829-3543	thehistorycenteronline.com	

See the [spreadsheet](#)

Project Tasks: Phone Banking

- Team of graduate students contacted over 500 cultural heritage institutions to assist in coordinating outreach in the wake of Hurricane Harvey
- Significant time on front end to determine best practices and best products
 - Google Voice
 - Google Drive
 - Gmail Account



The image shows a screenshot of a web form titled "iSchool Disaster Relief Phone Banking Form". The form is set against a white background with a teal header and light blue sidebars. The text on the form includes: "Please fill out this form as you proceed through your call.", a red asterisk indicating a required field, "Your Name: *", a text input field with the placeholder "Your answer", "Today's Date:", a date input field with the placeholder "mm/dd/yyyy", and "Time:".

See the [script](#)

Project Takeaways

- Low cost/high impact work
- Creating community-building through disaster response
- Trial and error development was useful for other disaster response groups
- Meaningful experience in project management for graduate students

Potential Futures

- Project was picked up by teams in Florida and Louisiana
- Similar projects could be aided by automated social media monitoring
- This model could be used for disseminating disaster relief more generally

